**Use Case: Review Instructors**

|  |  |
| --- | --- |
| **Use case name:** Create Review | |
| **Area:** Review Section of the page | |
| **Actors:** Student, Administrator, Instructor | |
| **Description:** Students write a review on their instructor | |
| **Stakeholder:** Student, Instructor | |
| **Level:** Pink | |
| **Triggering Event:** Student submits a review | |
| **Trigger Type:**  **External Temporal** | |
| **Steps Performed** | **Information for Steps** |
| 1. The student enters the review web page of the VLA (where student can create or view other reviews) | Review Web Page |
| 1. The Student chooses to create a review | Review Web Page |
| 1. The System runs a select SQL query to extract the student’s currently/previously enrolled courses | Course List of student |
| 1. The student selects the course he/she wants to write a review on | Student’s input (selected course) |
| 1. The review will be about the instructor that taught the student the previously selected course (this is an automatic process since every course instance in the Course table in the database has one main instructor) | Instructor is chosen |
| 1. The student can now write his/her review of the instructor | Student’s input (written paragraph) |
| 1. After writing the review the student will rate the instructor skills using a scale between 1 and 5 stars | Student’s input (rating) |
| 1. The Student finalizes his review and presses the submit button | Awaiting student’s decision |
| 1. The review written by the student is sent from the user’s device to the VLA server |  |
| 1. The review is saved in the reviews table of the database, and the review isn’t published yet | Student’s review |
| 1. The administrator will now evaluate the review | Administrator’s decision |
| * 1. If the review is inappropriate, the administrator deletes it from the reviews database table | Code of conduct |
| 11.2 If the review is appropriate, the administrator will be approve the publishing of the review, and changes its state from pending for approval to published |  |
| 1. Depending on the administrator’s decision the review will or won’t be published to the reviews web page |  |
| **Preconditions:** Student should be enrolled in a course with this instructor or has previously taken the course with the instructor | |
| **Postconditions:** Review is published | |
| **Assumptions:** The review respects the code of conduct | |
| **Success Guarantee:** Respectful review is published or the review got deleted | |
| **Minimum Guarantee:** The student was able to write and edit his review | |
| **Objectives Met:** The review is published | |
| **Outstanding Issues:** How to handle the review if it was disrespectful or violates the code of conduct? | |
| **Priority (optional):** High | |
| **Risk (optional):** High | |